



COMMODORE BUSINESS MACHINES PTY. LTD. A.C.N. 001 947 119

## WARRANTY CARD

KEEP THIS WARRANTY IN A SAFE PLACE TOGETHER WITH YOUR PROOF OF PURCHASE.

### PRODUCT WARRANTY

Commodore Business Machines Pty Ltd (C.B.M.) extends to its customers this Commodore Warranty which covers this Commodore Product. C.B.M. warrants all C64 computers and its peripheral devices as well as C.B.M. printers and Amiga 500 peripheral devices as may be supplied and used therewith against all defects in components and workmanship for a period of ninety (90) days from the date of purchase subject to the conditions and exceptions stated within. C.B.M. warrant all P.C., Amiga 500, 2000 and 3000 main system, CDTV (excluding software) units and monitors against all defects in components and workmanship for a period of twelve (12) months from the date of purchase subject to the conditions and exceptions stated within. The Commodore warranty is in addition to the conditions and warranties implied in consumer transactions by the Trade Practices Act 1974 and similar State and Territory legislation and does not exclude or effect any guarantee, right or remedy a customer may have under that legislation.

### CONDITIONS

The Commodore Warranty applies only to customers who are purchasers of Commodore products from Authorised Commodore Dealers in Australia (the Dealers). Any parts or labour supplied under the Commodore warranty are warranted against defects in components and/or workmanship for a period of ninety (90) days from the date of servicing. The customer is responsible for the cost of transporting the Commodore product to and from the Dealer or service centre or C.B.M. The cost of freight incurred by anyone other than C.B.M. in repairing the Commodore product during the warranty period will not be accepted by C.B.M.

### EXCEPTIONS

The Commodore warranty does not extend to damage and/or defects in Commodore products resulting from the following: Failure to follow recommended operating procedures as given in the Commodore product's operating manual or as advised by Commodore. Repairs or attempted repairs made by entities other than C.B.M. or Authorised Commodore Service Centres. Abuse, accident, natural disaster or other damage not attributable to defects in components or workmanship. Products with broken warranty seal, altered, defaced or missing serial numbers. The Commodore warranty does not extend to consumable items that include but are not limited to print heads, printer ribbons, interconnection cables, magnetic storage media (cassettes or floppy diskettes) after seven (7) days from date of purchase from Authorised Commodore Dealer. Any goods returned as faulty, and found on testing to comply with the relevant specifications, or that the problem is caused by an added product, whether software or hardware, which was not supplied by CBM, will be subjected to a testing charge at current rates, and the cost of return freight. CBM's sole liability shall be to restore the product to its normal operating specifications. No liability will be accepted under any circumstances for loss of data, operating time, loss of profits, restoration of data or any other incidental or consequential loss. If the recovery of data is possible from faulty storage media, and the product owner so requests, CBM or its agents will transfer the data to the replacement storage media, but this action in itself is not covered by this warranty, and will be chargeable at current rates. In such situations, no guarantee will be given or implied as to the integrity of the restored data. The CBM warranty does not extend to instruction on product operation or normal user adjustments. Deterioration through fair wear and tear, misuse or overloading. Products purchased outside of Australia. Abnormal product performance caused by virus.

**THIS SUPERSEDES EARLIER VERSION OF WARRANTY CARD PRINTED IN BLUE**

### DEAR COMMODORE OWNER

From time to time Commodore undertake research programs into its products. Should you wish to participate in our marketing, sales and service research programs would you please fill out the details below and on the reverse of this card, detach and send to:

#### THE MARKETING DEPARTMENT

Commodore Business Machines, 67 Mars Road, LANE COVE N.S.W. 2066

#### DEALER DETAILS

NAME \_\_\_\_\_  
ADDRESS \_\_\_\_\_  
SUBURB \_\_\_\_\_ STATE \_\_\_\_\_  
POSTCODE \_\_\_\_\_ TELEPHONE \_\_\_\_\_

#### OWNER DETAILS

NAME \_\_\_\_\_  
ADDRESS \_\_\_\_\_  
DATE \_\_\_\_\_  
PRODUCT PURCHASED \_\_\_\_\_

PLEASE ALSO COMPLETE DETAILS ON REVERSE

### WARRANTY SERVICE

Should your Commodore Product require servicing please do the following (A) Return your Commodore Product (with packaging if possible) and purchase receipt to your Authorised Commodore dealer or (B) Return your Commodore Product (with packaging if possible) and purchase receipt to your Authorised Commodore Service Centre or (C) Contact C.B.M. for your nearest service centre. You may then deliver your Commodore Product together with your purchase receipt direct to that service centre.

### PROCEDURE

Claims under the Commodore warranty may be made by returning the Commodore Product together with your purchase receipt to the dealer from whom the Commodore Product was purchased. The dealer may elect to: Repair the product if authorised to do so by Commodore or refer the repair to a service centre in the event of repairs not being able to be carried out at the dealership or send the product to a service centre on behalf of the owner or replace the product under the terms and conditions of trade with Commodore or return the product to C.B.M. for repair or replacement. Such option shall be at the discretion of Commodore. C.B.M. shall have the right to sub-contract repairs to third parties. Repairs effected under the conditions of the Commodore warranty shall give right of ownership to the Customer for all parts used to effect repair to Commodore Product and all parts removed shall become the property of C.B.M. C.B.M. shall have the right to use re-manufactured and /or re-furnished parts to effect repairs to Commodore Product. Such parts will carry the full new part warranty. If repairs fall outside the Commodore Warranty the cost of repairs including parts, labour and freight shall be paid by the customer.

### REPAIRS OUTSIDE WARRANTY

Contact C.B.M. for the location of your nearest service centre which are located in all states of Australia. You will be responsible for all costs of repairs outside the Commodore Warranty. Thank You.

### DEALER DETAILS

|         |                   |
|---------|-------------------|
| NAME    | PRODUCT PURCHASED |
|         |                   |
| ADDRESS | SERIAL NOS.       |
|         | DATE PURCHASED    |



Commodore Business Machines Pty. Ltd. A.C.N. 001 947 119  
67 Mars Road, LANE COVE NSW 2066 Phone: (02) 428 7777

### SYSTEM DETAILS

☐ Would you like Hotline support and product news updates?

#### THE PRODUCT I OWN IS:

- |   |                                      |  |
|---|--------------------------------------|--|
| 1 <input type="checkbox"/> AMIGA 500        | 5 <input type="checkbox"/> PC 286    | 9 <input type="checkbox"/> PC PERIPHERAL |
| 2 <input type="checkbox"/> AMIGA 2000       | 6 <input type="checkbox"/> PC 386 SX | 10 <input type="checkbox"/> MONITOR      |
| 3 <input type="checkbox"/> AMIGA 3000       | 7 <input type="checkbox"/> PC 386 DX | 11 <input type="checkbox"/> PRINTER      |
| 4 <input type="checkbox"/> AMIGA PERIPHERAL | 8 <input type="checkbox"/> PC 486 DX | 12 <input type="checkbox"/> CDTV         |
|   |                                      | 13 <input type="checkbox"/> OTHERS ..... |

#### I BECAME AWARE OF THE COMMODORE BY:

- |   |  |
|---|--|
| 14 <input type="checkbox"/> ANOTHER COMMODORE OWNER | 17 <input type="checkbox"/> GIFT           |
| 15 <input type="checkbox"/> DEALER ADVERTISEMENT    | 18 <input type="checkbox"/> COMPANY POLICY |
| 16 <input type="checkbox"/> PRESS ADVERTISEMENT     |  |

#### I WILL BE USING THE PRODUCT FOR:

- |                                       |                                   |   |
|---------------------------------------|-----------------------------------|---|
| 19 <input type="checkbox"/> BUSINESS  | 21 <input type="checkbox"/> GAMES | 23 <input type="checkbox"/> GRAPHICS        |
| 20 <input type="checkbox"/> EDUCATION | 22 <input type="checkbox"/> MUSIC | 24 <input type="checkbox"/> HOME ACCOUNTING |